

Terms & Conditions

These terms and conditions apply to the person who is using the Pioneer Group Webpage, and when you interact with our company.

About the Pioneer Group Webpage:

We are Pioneer Debt Solutions PTY LTD, a division of the Pioneer Group. We as the Pioneer Group own and run the website called www.pioneergroup.co.za.

Services of the Pioneer Group

Debt Review Services:

We as the Pioneer Group offer a range of debt management solutions which includes but are not limited to, **(mention the different services the Pioneer Group Provides)**.

As a user of the Pioneer Group's services you must complete an application form that forms your contract with the Pioneer Group.

Additional Services of the Pioneer Group:

If a client's credit profile appears that the client is over-indebted, we as the Pioneer Group can redirect you to companies that we think is suitable for your current financial situation and can assist with your financial needs.

Target Market of the Pioneer Group:

South Africans that are struggling to pay their debt obligations and their living expenses on a monthly, weekly, or bi-weekly basis. We strive to empower South Africans to be financially healthy ensuring that they are above the age of 18.




Our services are for personal use only and not commercial use.

Responsibilities of Clients of the Pioneer Group:

The Pioneer Group can only provide a client with our services on the information received. The clients of the Pioneer Group are responsible to keep their information updated and keep the Pioneer Group informed of any changes to the details given to our company.

Use of our Webpage:

As a client or potential client of the Pioneer Group we encourage clients not to engage in the following activities:

-  Fraudulent & Illegal activities
-  Activities which can cause The Pioneer Group and affiliates damage.
-  Impersonating another person or entity

As a client or potential client, it is your responsibility to check the terms and conditions of any website, especially ones that you would like to render a service from. We as the Pioneer Group do not take any responsibility for the quality and efficiency of the products or services linked to our website.

Responsibilities of the Pioneer Group:

The content within the Pioneer Group webpage are general information and we do not provide any financial advice on this webpage. Whilst we do answer the frequently asked questions about our service, but to improve the knowledge of the existing or potential clients please contact us and speak to one of our teams experts.

What information does our website provide?

Our website provides information that is accurate, helpful, up to date and 24-Hour available information to educate South Africans on our company. We as the Pioneer Group cannot ensure that this will always be the case, but we will strive to keep this standard. Users of the Pioneer Group Webpage cannot hold the company liable for any loss they suffer on errors, inaccuracies, unavailable information, or viruses unless these issues were deliberately caused by the Pioneer Group.

What Security does the Pioneer Group have in place on this webpage:

The Pioneer Group strives for reasonable security on our webpage, so that the information of the user is safeguarded from potential threats. This does not mean our systems are 100%, but we as the Pioneer Group will strive our best to meet this standard, no system is threat free. We at the Pioneer Group will not be held liable if a data breach has taken place, unless this security incident was caused knowingly or recklessly by our employees.

Ownership of the Website:

The Pioneer Group takes full ownership of our website this includes but is not limited to, text, graphics, databases, or software.

As the Pioneer Group, we own all trademarks to the www.pioneergroup.co.za website.

Contact us:

Clientele of the Pioneer Group can contact us about any enquires on this Privacy Policy on 031 001 4129 or email: queries@pioneergroup.co.za.

The Pioneer Group.

Empowering you to be financially healthy!